Protect Low-Cost Phone Service

Phone carriers want to raise phone rates for low-income residents who rely on the Universal Lifeline telephone service. The Collaborative organized the community to stop it. **Next up low income residents demand better representation on the California Public Utility Commission.**

Central City SRO Collaborative

**Services**

For help with fire safety & disaster preparedness workshops, tenant or community organizing, organizing skills training, code enforcement or drop-in services.

**Central City SRO Collaborative**

**Drop-In Services we offer:**

- **Peer Counseling**
  Mon-Thurs 10-12p.m. & 2-4p.m.
  “Friday’s we are closed”
- **Referral Services**
- **Community Organizing assistance**
- **Free laundry service for private SRO tenants going through Bed Bug pest control treatment**
- **Housing Code Enforcement help**

**Website:** www.ccsro.org

: Central City SRO Collaborative

: @CCSROC

Central City Collaborative & Code Enforcement Outreach Program (CEOP)

48 Turk Street
San Francisco, CA 94102

(415) 775-7110

**Business Hours**

Monday thru Thursdays
10am to 12pm / 2pm to 4pm

We are closed on Fridays for Drop-Ins

Organizing SRO Tenants to Build a Better Community

Habitability

C.C.S.R.O.C. has helped thousands of tenants hold their landlords accountable for providing clean safe & decent housing. We have used organizing lawsuits, the Rent Board and the Department Of Building Inspections to get repairs made, elevators fixed, pests exterminated, buildings cleaned up and to get back rent for tenants forced to live in poor conditions.

**Current Campaigns**

Got an idea for a safer better neighborhood? Want to make your community a more livable one? Call or stop by our office. We are here to help you make your goal a reality!

**Safer 6th, Street**

We organize 6th street residents to make the intersections of 6th & Mission & 6th and Market safer for pedestrians.

**Safer Tenderloin**

We organize Tenderloin residents to demand positive changes for their neighborhood.

**Mailbox Campaigns**

Due to the Collaborative organizing efforts, The City & County of San Francisco is in court against the U.S. Postal Service to ensure that mail carriers deliver mail directly to SRO residents.
Who We Are
The Central City Collaborative was created in 2001 to improve the living conditions and safety of residential (SRO) hotels in the Tenderloin, and South of Market areas.

Our History
SRO hotels are a part of San Francisco history. Residential hotels have long been an important source of affordable housing in San Francisco for single, working adults. Most of San Francisco’s remaining SRO hotels were the first homes built after the 1906 Earthquake. They were built to house the workers who rebuilt San Francisco.

In the late 90’s, a housing crisis forced many seniors, couples, disabled tenants and families on low or fixed incomes into SRO hotels. Tenants with nowhere else to go became more willing to put up with bad living conditions.

Fires were rampant in these poorly maintained SRO hotels. Since 1988, more than 1,700 hotel rooms have been lost to fire. Some tenants lost their lives in these fires. Many tenants lost their possessions. All of these tenants became homeless, and some remained homeless for years.

Tenants Organize For Change
In the spring of 2001, residential hotel tenants and the Tenderloin Housing Clinic started the Central City SRO Collaborative, a network comprised of tenant leaders, staff organizers and community organizations who work together to enforce laws, strengthen the community and empower tenants in SRO hotels.

Protect Tenant Rights We help tenants organize to improve the living conditions in their hotels. We offer training, resources, legal and technical support and experience in successfully organizing for change in residential hotels.

What We Do
Fire Prevention Workshops We sponsor free workshops with the San Francisco Fire Department that give hotel tenants and managers the knowledge they need to prevent fires, survive them and minimize their impact.

Disaster Preparedness
Gives tenants information to be self-sufficient for 72 hours & how to be prepared in the event of an disaster.

All of this information and more is given during the workshop.

Organize Skills/Know your Rights Training
We teach residential hotel tenants basic organizing skills so that they can organize to empower themselves and their community.

Code Enforcement We have won numerous code enforcement campaigns to force SRO hotels to follow city health codes for safety and habitability.

Past Campaigns
Preserve Affordable Housing We preserved over 1,000 low-income housing units. We fought to prevent the illegal conversion of the Empress and the Baldwin Hotels into tourist hotels. We also worked with tenants at the Trinity Plaza Apartments to stop the demolition of their homes.

Uniform Visitor Policy We worked with local law makers to pass the first uniform visitor policy for residential hotels in in San Francisco.